



## PMCT Code of Conduct – Accreditation Survey Team

The *PMCT Code of Conduct* defines the standards of behaviour for the accreditation survey team. The Code sets out the minimum acceptable level of conduct for those in the survey team and to ensure the highest ethical and professional standards from them.

Those in the survey team should recognise their responsibilities to PMCT and the health services they are accrediting by:

- Acting as ambassadors of PMCT;
- Being courteous and diplomatic;
- Maintaining confidentiality (supported by the *PMCT Confidentiality Agreement*);
- Being impartial, fair and objective;
- Avoiding conflict of interest situations by being aware of *PMCT Conflict of Interest Policy* and notifying PMCT of any potential conflict of interest;
- Maintaining professional standards of dress and behaviour;
- Respect the health service's in-house rules during the survey visit;
- Encouraging and educating the health service in their pursuit of quality activities and continuous improvement;
- Discussing relevant issues with other members of the team and using consensus for team decisions; and
- Being considerate of expenses payable by PMCT and reasonably limiting expenses.

The PMCT Chair will consult with the Board regarding termination of the appointment of a survey team member/leader found in breach of the *PMCT Code of Conduct* and the *PMCT Confidentiality and Data Management Policy*.

The PMCT Chair reserves the right to terminate the appointment of a PMCT survey team member or team leader found in breach of this *Code of Conduct*.